

24 March 2020

<p>1. What is NT Airports doing to prevent the spread of Coronavirus?</p>	<p>NT Airports’ priority is the wellbeing and safety of our staff, contractors and travellers and we are taking all the necessary precautions to ensure people are protected.</p> <p>We have recently introduced several precautionary measures including:</p> <ul style="list-style-type: none"> <li>• increased airport cleaning up to six times per day in all areas</li> <li>• increased personal protective equipment (PPE) for security personnel at Security Screening Points including masks, gloves and hand sanitiser</li> <li>• we have sourced 50 wall mounted hand sanitiser for public key areas</li> <li>• we have switched to a higher-grade disinfectant as recommended by World Health Organisation</li> <li>• we have introduced an antibacterial spraying system in main screening points and terminals.</li> </ul>
<p>2. Why aren’t all staff wearing masks?</p>	<p>The most recent advice from the World Health Organisation indicates that face masks are not a requirement however airport security staff will wear these as a precaution.</p> <p>Our focus is on the areas within our airports where congregation occurs and/or where physical touch with our passengers may be required (such as security and boarding/disembarking).</p> <p>This is precautionary only, and any staff or contractors that are feeling unwell are being advised to remain at home.</p>
<p>3. How much have passenger loads dropped off?</p>	<p>This is an unprecedented and rapidly changing situation. This means that we don’t have the exact figures but we do know there has been a significant drop in demand in line with border restrictions and government recommendations to avoid non-essential travel.</p>

<p>4. Will all flights be grounded?</p>	<p>NT Airports is operating under the guidance of the Australian Government and Northern Territory Government.</p> <p>We are aware that many airlines are experiencing significant disruptions and there have been changes to flight schedules.</p> <p>We are in close communication with these airlines to understand ongoing impacts and what their plans are.</p> <p>We understand our community responsibility and while many airlines are experiencing disruptions, there is no intention at this stage to close any of our airports.</p>
<p>5. What does this mean for airport staff?</p>	<p>NT Airports will support our staff and contractors through this unprecedented situation. We are doing everything we can to keep our airports open and maintain our workforce.</p> <p>We understand our community responsibility and while many airlines are experiencing disruptions, there is no intention to close any of our airports.</p>
<p>6. What are you doing to support your retail tenants?</p>	<p>NT Airports understands and acknowledges that retailers are being impacted by the reduction in passenger numbers. We are already talking to them about practical ways that we can assist them in the short and long term.</p> <p>We are also communicating with them regular to provide updates on the situation and the actions being taken by NT Airports.</p>
<p>7. What impacts will the new NT border restrictions have on NT Airports?</p>	<p>NT Airports is operating under the guidance of the Australian Government and Northern Territory Government.</p> <p>This includes the new border restrictions and arrival requirements announced by the Northern Territory Government on Saturday 21 March.</p> <p>NT Airports will work closely with the Northern Territory Government, Australian Border Force and Northern Territory Police on implementing the new requirements.</p>

<p>8. What happens when someone with COVID-19 comes through the airport?</p>	<p>NT Airports understands that some people travelling through Darwin International Airport after returning from overseas have tested positive for COVID-19. A future reoccurrence of this is a possibility as travellers make their way home.</p> <p>We are making sure the airport is as safe as possible.</p> <p>We have tripled our cleaning frequency in all of our airports and switched to higher graded disinfectants.</p> <p>The health and wellbeing of our staff, passengers and visitors is our top priority and we continue to do all we can to ensure people are protected.</p>
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**About NT Airports**

*Northern Territory Airports Pty Ltd owns Darwin International Airport, Alice Springs Airport and Tennant Creek Airport. Airport Development Group (ADG) is the parent company of the group.*

*ADG is almost entirely owned by superannuation funds through two Australian companies: IFM Investors (77.4%) and Palisade Investment Partners Limited (22.6%). Membership of these superannuation funds include almost 70,000 Territorians.*

*As one of the NT’s largest employers, we employ over 80 full-time employees and contract many other personnel to provide key airport services. Together with our airline customers, we handled over 2.4 million arriving, departing and transit passengers, and the combination of all of the on airport and off- airport businesses that support them contribute over 1.5% of the Gross State Product of the Northern Territory. We employ over 1600 people when including our airline customers.*

*Our website is <https://www.darwinairport.com.au>*